

Commercial e-TAG Account Application form



Are you a new customer?

Please tick the box to apply for an account.

I want to open a Commercial e-TAG Account. I understand I need 5 or more e-TAG® devices to open a Commercial e-TAG Account.

Please follow these steps:

- ✓ Complete sections 2 to 7.
- ✓ Send, fax or email your application to us (see section 8).

Do you already have an account with Roam?

I want to upgrade from an e-TAG Account to a Commercial e-TAG Account.

Please follow these steps:

- ✓ Complete sections 1 to 7.
- ✓ Send, fax or email your application to us (see section 8).

I already have a Commercial e-TAG Account and want to change my business name, address details, ABN or ACN.

Please follow these steps:

- ✓ Complete section 1.
- ✓ Complete the appropriate sections with the details you want to change.
- ✓ Complete section 7.
- ✓ Send, fax or email your application to us (see section 8).

1. Your current e-TAG Account details Only complete this section if you are an existing customer upgrading or changing your details.

Your account number	PIN	Primary contact <small>I authorise the closure of this account and transfer of all vehicles and e-TAGs to my new Commercial e-TAG Account.</small>	Signature
-----	-----		
-----	-----		
-----	-----		
-----	-----		

Any remaining credits on your e-TAG Account will be transferred to your new Commercial e-TAG Account once your current account has been closed.

2. Your company details Please complete all of this section.

Company name		Trading name	
<input type="text"/>		<input type="text"/>	
Type of business		ABN/ACN	
<input type="text"/>		<input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/>	
Where would you like your e-TAGs delivered?			
Street address (We can't deliver to a postal box).		Suburb	State
<input type="text"/>		<input type="text"/>	<input type="text"/>
		<input type="text"/>	<input type="text"/>

Who are the contacts for your Commercial e-TAG Account?

You can nominate one primary and one invoice contact for your account. You can also nominate one or more secondary contact(s) for your account. Each contact has different levels of access to your account.

Primary contact. This person has full access to your account and is the only person who can close your account and add or remove contacts. Your company director, company secretary or financial controller must notify us if the primary contact changes.

Invoice contact. This person will receive all invoices. Only the primary or invoice contact can change your invoice delivery details. We will send invoices to the primary contact if no invoice contact is given.

Secondary contact(s) look after the day to day management of your account. They don't have the same access as primary and invoice contacts. To add additional secondary contacts please visit roam.com.au, email commercial@roam.com.au, or call 1300 656 884.

Name	<input type="text"/>
Telephone	(<input type="text"/>) <input type="text"/>
Fax	(<input type="text"/>) <input type="text"/>
Email	<input type="text"/>

Name	<input type="text"/>
Telephone	(<input type="text"/>) <input type="text"/>
Fax	(<input type="text"/>) <input type="text"/>
Email	<input type="text"/>

Name	<input type="text"/>
Telephone	(<input type="text"/>) <input type="text"/>
Fax	(<input type="text"/>) <input type="text"/>
Email	<input type="text"/>

Account PIN
Please provide a 6 digit PIN number for secure internet and phone access to your account (numbers only, no letters, spaces or punctuation).

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Office use only.

Case number	DBR	Credit check date	Name of person processing application
<input type="text"/>	<input type="text"/>	<input type="text"/> / <input type="text"/> / <input type="text"/>	<input type="text"/>
Account number			
<input type="text"/>			

6. Payment details How would you like to pay your Roam account?



- Direct debit from your bank account**
Please complete Direct Debit Request Form overleaf.
- Cheque**
- Electronic Funds Transfer (EFT)**
Please call us on 1300 656 884 to arrange.
- Automatic charge to your credit card**
Please provide credit card details below.

Credit card details

Please complete if you want to charge your monthly Due Payments to your credit card automatically.

Only accounts with fewer than 20 e-TAGs can pay by card credit.

- Visa** **Mastercard** **American Express** **Diners Club**

Card Number

Name on card

Expiry Date

7. Terms and conditions Primary contact must complete this section.

I confirm the details provided on this form are correct and acknowledge my contract with Roam Tolling Pty Ltd commences when I receive my Commercial e-TAG welcome pack (with the Customer Service Agreement enclosed) and open any seals on the enclosed e-TAG kit bags. If I don't accept the terms and conditions set out in the Customer Service Agreement, I must follow the instructions provided on the e-TAG kit bags.

Title

First name

Surname

Signature

Date

I request payment by the method chosen above.

Marketing offers

Occasionally, we may send you details of Roam's special offers. If you don't want to receive details of these special offers please tick the box below. Roam doesn't provide your details to other companies for marketing purposes.

I don't want to receive special offers from Roam.

8. Send, fax or email your application

Before you send us your application, please check you have:

- ✓ Fully completed this Commercial e-TAG Account Application Form.
- ✓ Attached your completed Direct Debit Request (if paying by direct debit).
- ✓ Signed section 7.

Mail
Roam Tolling Pty Ltd
Locked Bag 5002
Parramatta NSW 2124

Fax
1300 553 175

Email
Scan the completed Commercial e-TAG Account Application Form and all attachments, and email the file to us at commercial@roam.com.au

How to contact Roam Commercial Services

Phone: 1300 656 884 (8am to 6pm Monday to Friday, except NSW public holidays)
Internet: roam.com.au
Email: commercial@roam.com.au

Direct Debit Request Service Agreement

- This agreement sets out the terms and conditions by which you have authorised us, Roam Tolling Pty Ltd, to automatically deduct amounts payable to your Roam account from your bank account at your financial institution. Your Direct Debit Request ('DDR') authorises us to arrange for the payment of amounts due to us, and at the times required, for the tolls, fees and charges you have incurred on your Roam account.
- Direct Debit through the Bulk Electronic Clearing System (BECS) is not available on all bank accounts. If you are unsure whether direct debit is available on your account, please check with your bank. You should also check your account details against a recent statement from your bank.
- We can amend this Direct Debit Request Agreement at any time after giving you a minimum of 14 days' notice.
- You can cancel, vary, defer or suspend the DDR, or stop an individual debit from taking place under this Agreement by contacting us. You will need to allow a minimum of 14 days before the next drawing date to process your request or the debit may still be made.
- If a payment due date falls on a weekend or a NSW or national public holiday, the debit will be processed on the next business day. If you are unsure when a debit will be processed please ask your bank.
- You must ensure that you have sufficient cleared funds available in your nominated account on the due date to cover the payment under the DDR. If funds are not available you must arrange an alternative payment method and contact us. If we attempt to debit your bank account unsuccessfully you may subsequently enter our debt collection cycle and be charged a dishonour fee.
- If Roam Tolling Pty Ltd incurs any bank fees or charges as a result of a dishonoured direct debit, these may be passed on to you as a charge to your Roam account.
- If you believe a debit has been made incorrectly you should contact us. We will attempt to resolve the issue immediately or agree on a time to get back to you. If you are not happy with our response we will advise you of further options available to you.
- We will keep information about your financial institution account confidential except to the extent necessary to resolve any claim you may make relating to a debit which you claim has been made incorrectly, or as otherwise required by law.
- You are responsible for ensuring that your financial institution allows direct debits to be processed on your nominated account.

Direct Debit Request



Office Use Only Roam account number

1. Your contact details Please complete all of this section

Your surname

Your first name

Your address (Commercial e-TAG Account customers should provide company address details)

Suburb

State

Postcode

Home telephone

Work telephone

Mobile

Email

2. Your account details Please provide details of account to be debited

Name of Financial Institution where account is held

Branch name

Name of account to be debited

BSB number

Account number

3. Your authorisation

Your surname

Your first name

I/We

Commercial e-TAG Account customers only

Of company name

ABN

authorise and request Roam Tolling Pty Ltd (APCA User ID Number 254055) to arrange for funds to be debited from my/our account at the financial institution identified above through the Bulk Electronic Clearing System (BECS).

The Direct Debit Request is made subject to the Roam Tolling Pty Ltd Direct Debit Request Agreement overleaf. Please read this Agreement before you sign this form.

All customers on a joint account must sign.

Customer signature

Date

Customer signature

Date

4. Send, fax or email your application

Mail

Roam Tolling Pty Ltd
Locked Bag 5002
Parramatta NSW 2124

Fax

1300 553 175

Email

Scan the completed Direct Debit Request and email the file to one of the email addresses shown below.

How to contact Roam

Phone: 13 TOLL (13 8655)
Internet: roam.com.au
Email: enquiries@roam.com.au

Commercial account users only

Phone: 1300 656 884 (8am to 6pm Monday to Friday)
Internet: roam.com.au
Email: commercial@roam.com.au