

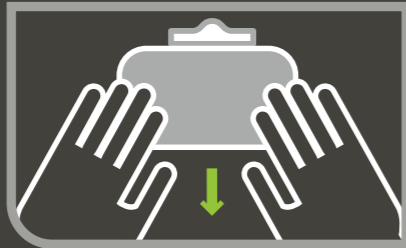
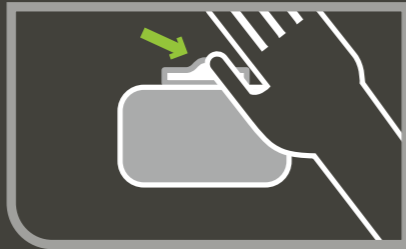
How to remove your e-TAG

You may need to remove your e-TAG:

- to use it in another vehicle. You will need an additional e-TAG holder for your other vehicle.
- if you sell your vehicle remove your e-TAG.
- to return your e-TAG, send it to the address shown on the label on your e-TAG.

To remove your e-TAG from its holder:

1. With the grey side of your e-TAG facing you, insert a five cent coin between the top of your e-TAG and the upper lip of its holder. Slide the coin under the lip until it is in the centre of the holder.
2. Firmly twist the coin (about 45 degrees) until the holder lip pops out of the e-TAG.
3. Lift the e-TAG up and out of the e-TAG holder.



Your e-TAG will click out of its holder when you press the bottom centre of your e-TAG towards your windscreen. The first few times you remove your e-TAG from a new holder will be more difficult. It will become easier after you've done it a few times.

How to contact Roam

Phone 13 TOLL (13 8655)

Internet roam.com.au

Email enquiries@roam.com.au

Mail Roam Tolling Pty Ltd
Locked Bag 5002
Parramatta NSW 2124

DISCLAIMER Roam Tolling Pty Ltd and its agents and contractors will not be liable for any damage caused to you, to other persons or to property if you fail to follow the instructions on this sheet.

Roam. 

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How to install your Car e-TAG

e-TAG kit

Includes your car e-TAG® device and an e-TAG holder.



Check you have the correct class of e-TAG

There are two vehicle classes for e-TAGs. Tolls vary depending on your vehicle class, so make sure you have the right e-TAG for your vehicle before you install it.



Car e-TAGs can only be used in **Class 2** vehicles, ie:

- a car or other vehicle with 2 axles under 2.8 metres high, or
- a vehicle with trailer (3 axles in total) under 2 metres high.



Heavy vehicle e-TAGs can only be used in **Class 4** vehicles, ie: when it exceeds the Class 2 dimensions detailed above.

Write the number plate of your vehicle in the space provided on your e-TAG label.

If you already have an electronic tag from another toll company, you will need to remove it before you install your Roam e-TAG or you may be overcharged. Return the old tag to the other toll company to get back your tag deposit or to avoid unnecessary fees.

Check you have the right e-TAG holder for your vehicle

Your e-TAG holder is designed for cars with angled windscreens. If your vehicle has a vertical windscreen you will need a heavy vehicle e-TAG holder.

**Any questions call Roam on
13 TOLL (13 8655)**

Roam is a trademark. © e-TAG is a registered trademark.

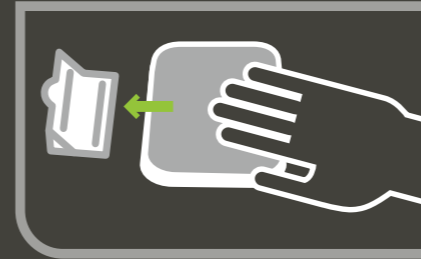
➔ Follow these easy steps

1. Clean your windscreen with a household window cleaner and let your windscreen dry.

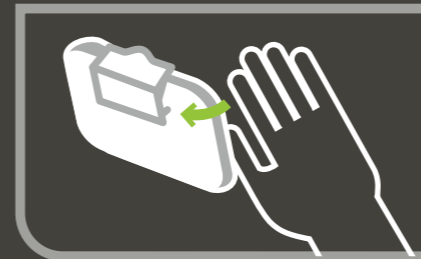


Insert your e-TAG into its holder

2. Hold your e-TAG in a horizontal position with the grey side facing you, as shown.

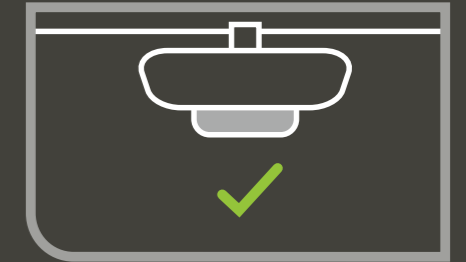


3. Insert the upper lip of your e-TAG holder into the indent on the top your e-TAG (where the white and grey sides meet). Push the flat side of your e-TAG holder so its bottom lip clicks into the slot on the back (white side) of your e-TAG.

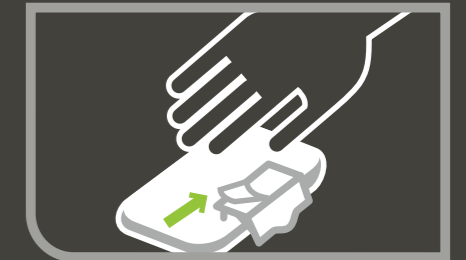


Attach your e-TAG to your front windscreen

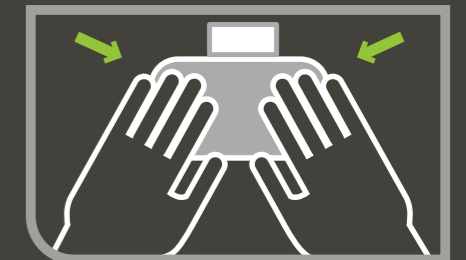
4. First, check where you are going to position your e-TAG before removing the adhesive backing strip from the e-TAG holder*. Your e-TAG should fit behind the rear vision mirror. Make sure it doesn't block the driver's vision. You should place your e-TAG a few centimetres from the top of your windscreen. There must be no objects attached to the e-TAG other than the e-TAG holder.



5. Peel the adhesive backing from your e-TAG holder.

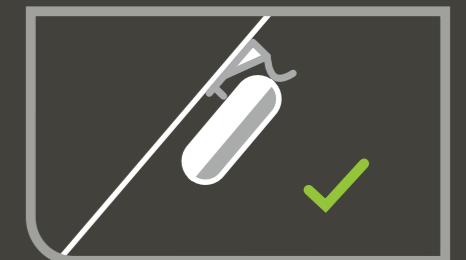


6. Hold your e-TAG as shown. Make sure your e-TAG holder is straight and the white side of your e-TAG is facing towards your windscreen. Press your e-TAG holder against your windscreen, holding firmly for one minute. Leave the e-TAG in the holder for at least 24 hours for the adhesive to set.



Check you have installed your e-TAG correctly

7. When installed correctly, the white side of your e-TAG will face parallel to your windscreen, as shown.



* Please note: If your vehicle has a metallic windscreen, check the manual (or contact the manufacturer or distributor) for the correct position on the windscreen to install your e-TAG. If you don't install the e-TAG in the correct position and it does not beep you may be charged an administration fee per trip.