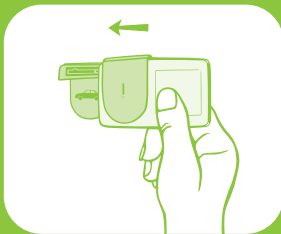
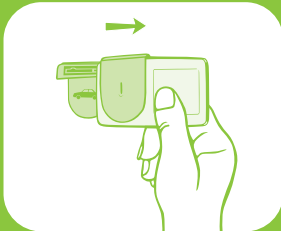


Moving your e-TAG in and out of the holder

We recommend that you remove your e-TAG only to move it to another vehicle of the same class.

1. Hold the e-TAG firmly with one hand.
2. Slide the e-TAG to remove from the holder.
3. To replace your e-TAG in the holder firmly slide it until you hear a 'click'.



It's important to install your e-TAG

If your e-TAG isn't installed according to the directions provided in this guide it may not work and you risk receiving a Toll Notice, which may include an extra administration fee.

Don't forget, you can order extra e-TAG holders and swap your e-TAG between vehicles of the same class as long as you've advised us of the vehicle details.



INSTRUCT_ETAG_R_09_08

How to contact Roam

Phone 13 TOLL (13 8655)
Internet roam.com.au
Email enquiries@roam.com.au
Mail Roam Tolling Pty Ltd
Locked Bag 5002
Parramatta NSW 2124

DISCLAIMER Roam Tolling Pty Ltd and its agents and contractors will not be liable for any damage caused to you, to other persons or to property if you fail to follow the instructions on this sheet.



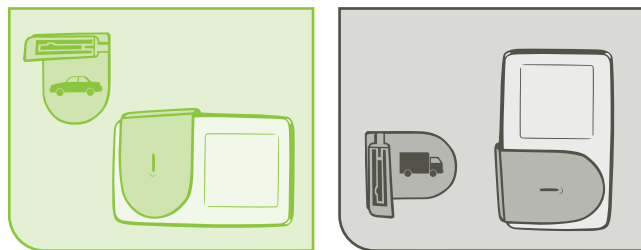
e-TAG Installation Guide

Using your e-TAG®

Your e-TAG comes to you ready to use, fully activated and linked to a Roam account. Once you've installed your e-TAG, you can drive on any Australian toll road, bridge or tunnel straight away.

E Use your e-TAG anywhere you see the red and yellow symbol in NSW.

Your e-TAG works in VIC and QLD too.



Check you have the correct class of e-TAG

There are two vehicle classes for e-TAGs. Tolls vary depending on your vehicle class, so make sure you have the right e-TAG for your vehicle before you install it.

The second last digit of the serial number identifies the class of e-TAG. A car e-TAG has the digit '2' and a heavy vehicle e-TAG has the digit '4'.



Car e-TAGs can only be used in **Class 2** vehicles. ie:

- a car or other vehicle with 2 axes under 2.8 metres high, or
- a vehicle with trailer (3 axes in total) under 2 metres high.



Heavy vehicle e-TAGs can only be used in **Class 4** vehicles. ie: when it exceeds the Class 2 dimensions detailed above.

Your e-TAG beeps explained

- 1 – enough credit
- 3 – account balance low, please top up
- 4 – registration suspended or cancelled, call 13 TOLL (13 8655)
- 0 – there may be a problem, check that your e-TAG is installed according to these instructions, and if problem persists call 13 TOLL (13 8655)

Any questions call Roam on 13 TOLL (13 8655)

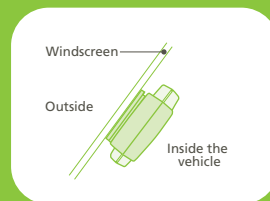
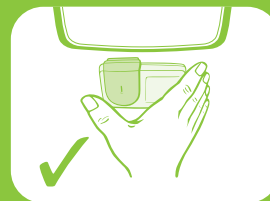
Easy steps to install your car e-TAG

1. Insert your e-TAG into the holder. Trial fit the e-TAG and the holder without removing the adhesive backing.

As shown, place the e-TAG behind the rear view mirror*, making sure it will fit there and not obstruct the driver's vision.

Make sure that you leave enough room around your e-TAG to be able to slide it from its holder once mounted. You also need to make sure that there is at least 7cm clearance between the e-TAG and any objects such as sun visors.

2. When you have identified an appropriate position on your windscreen, clean the windscreen with a household window cleaner and let it dry.
3. Peel the adhesive backing from the holder.
4. Making sure that the holder is straight and that the adhesive surface of the e-TAG faces outwards, carefully position the e-TAG and the holder, and hold firmly for one minute. Do not attempt to remove the e-TAG from the holder for at least 24 hours.



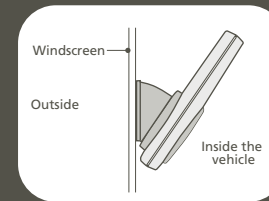
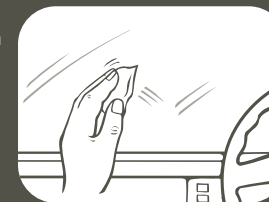
Easy steps to install your heavy vehicle e-TAG

1. Insert your e-TAG into the holder. Trial fit the e-TAG and the holder vertically on your windscreen without removing the adhesive backing.

As shown, place the e-TAG in the centre of your windscreen a few centimetres above the dashboard*.

Make sure your e-TAG is straight and doesn't block your vision. You also need to make sure that there is at least 7cm clearance between the e-TAG and any objects.

2. When you have identified an appropriate position on your windscreen, clean the windscreen with a household window cleaner and let it dry.
3. Peel the adhesive backing from the holder.
4. Making sure that the holder is straight and that the adhesive surface of the e-TAG faces outwards, carefully position the e-TAG and the holder, and hold firmly for one minute. Do not attempt to remove the e-TAG from the holder for at least 24 hours.



* Please note: If your vehicle has a metallic windscreen, check the manual (or contact the manufacturer or distributor) for the correct position on the windscreen to install your e-TAG. If you don't install the e-TAG in the correct position and it does not beep you may be charged an administration fee per trip.